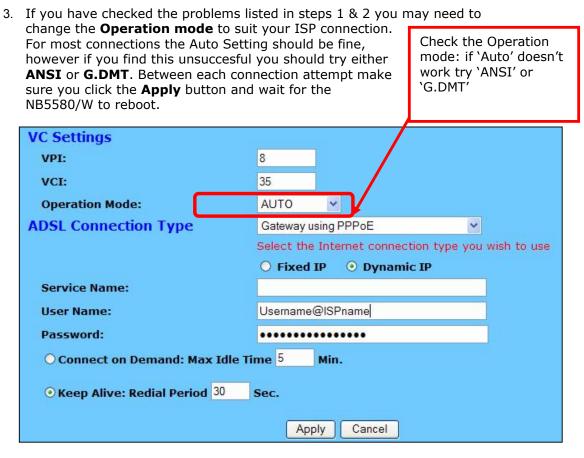


Troubleshoot your NB5580/W ADSL connection.

If you are having trouble connecting to your ISP try following these steps:

- Make sure you are getting ADSL Link (a.k.a. 'ShowTime' or 'ADSL Sync') before you check other settings. If you don't have ADSL Link then the problem is probably with the ADSL line or incorrect use of a Microfilter or Splitter. Sucessful ADSL Link is indicated by the ADSL LED light on the front of the NB5580/W being lit constantly; if the LED is blinking or off then the absence of an ADSL Link is the problem.
- Double check that you have the correct Username and Password and the correct choice of ADSL Connection Type. Call your ISP to be sure as you may need to define the 'Realm name' (e.g. '@bigpond') as part of your username.



4. To check if you have connected successfully check the **Status Monitor** page.